

FREQUENTLY ASKED QUESTIONS (GAME ZONE)

Q. What is Game Zone?

A. This is a WAP Portal consists of Mobile Games.

Q. How much do I have to pay for Game Zone service?

A. Registration/Subscription Charge: BDT 2+ (VAT+SD+SC)

Q. What is the daily charge for Game Zone service?

A. Daily Charge: BDT 2+ (VAT+SD+SC)

Q. How do I subscribe for the service?

A. Type START <SPACE> **Gamezone_MSCP** and send to 3333 or Browse www.gamezonebd.com from your handset and click register.

Q. How do I unsubscribe from the service?

A. Type STOP <SPACE> **Gamezone_MSCP** and send to 3333 or Browse www.gamezonebd.com from your handset and click deregister.

Q. What will I get after successful subscription?

A. You'll get one game free every day.

Q. What type of games will be available in this service?

- Android Games
- Java Games

Q. What is the link to browse Game Zone service?

A. www.gamezonebd.com

Q. Can I browse Game Zone portal without subscription/registration?

A. Yes you can.

Q. Can I download Games without subscription/registration?

A. No you can't.

Q. This service will be automatically renewed?

A. Yes

Q. Is there any browsing charge?

A. For browsing only data charges are applicable.

Q. I click on a Game link and nothing happens?

A. Make sure that your Internet connection is working.

Q. What do I require to enjoy Games on my mobile devices?

A. To browse and download a game, please make sure your mobile is configured with mobile internet settings. You are using a compatible mobile for mobile games. You have enough space for downloading mobile games on your mobile. We recommend you save the games on your memory card – if there is one in your mobile phone.

Q. How to download games from Game Zone?

A. You can browse through the portal www.gamezonebd.com and download games by clicking the download button.

Q. How do I send my feedback to Game Zone?

A. You can mail us support@multisourcingbd.com.

Customer Support:

- Customer Care Number: +88 01534651885
- Support Email: support@multisourcingbd.com